

What if you could shift your toughest challenges
into your greatest opportunities?



YOU'RE FULL OF SHIFT!

How To Deal With Difficult People

Howard Miller

Speaker | Trainer | Facilitator | Coach



Howard Miller helps clients and audiences achieve greater financial abundance, clarity and direction in their lives. He does this as a business coach, keynote speaker, trainer, and facilitator. Howard is a published author. He has served on the boards of the National Speakers Associations Northern California Chapter (NSA/NC), ASTD (American Society of Trainers and Developers) and GGBA (Golden Gate Business Association).

The 3-Step Process To Deal with Difficult People

1. **Become more AWARE**
2. **Seize OWNERSHIP**
3. **Take ACTION**

SERVICES

Keynote Talks
One-on-One & Group Coaching
Meeting Facilitation
Team Building & Communication Skills
Behavioral Skills Workshops & Assessments

PARTIAL CLIENT LIST

IRS
Johnson & Johnson/Cordis
SAP
Blue Cross Blue Shield Corporation
Asian & Pacific Islander American Health Forum
PAVO (Professional Association of Volleyball Officials)

CREDENTIALS

Ken Blanchard Executive Coach
Coaches Training Institute (CTI) Graduate
American Management Association Faculty
Tony Robbins Results Coach
Booth 360 Certification
Situational Leadership Expertise
DiSC Behavioral Assessment
IBM employee for over 12 years
Hyperion & OutlookSoft Employee

BENEFITS

Increased Productivity
Increased Customer Satisfaction
Reduction in Turnover
Reduced Time Frames
Higher Quality Results

You're Full of Shift



Howard Miller's new book featuring real-life short stories demonstrating shifts of making difficult situations become positive opportunities